

# TECTURA SERVICES – PERFORMANCE MANAGEMENT & TUNING

Improving Productivity Through Performance Optimization

## WHY PERFORMANCE MANAGEMENT SERVICES?

- ENSURE OPTIMAL SPEED AND PERFORMANCE OF YOUR SYSTEMS
- IDENTIFY AND RESOLVE POTENTIAL ISSUES QUICKLY
- MINIMIZE DOWNTIME
- MAXIMIZE YOUR ERP SOLUTION
- PROTECT YOUR TECHNOLOGY INVESTMENT

## ENSURE YOUR SYSTEMS ARE CONTINUALLY PERFORMING AT THE OPTIMAL LEVEL

When implementing an enterprise resource planning (ERP) system, many organizations are spending a lot of time up front identifying business requirements, evaluating performance, and training their employees, but once the system is in use many companies usually do not keep up with measuring performance on a continuous basis. In many cases inadequate levels of performance are simply not recognized or they are ignored until there is a serious break-down resulting in unsatisfied customers and lost revenue. To avoid serious issues that can negatively impact your business, it is important to establish a plan to monitor your systems and ensure they run at the optimal level to minimize downtime and maximize productivity.

## PERFORMANCE SOLUTIONS THAT FIT YOUR BUSINESS

Monitoring systems performance is usually left to an organization's technology department, but is anyone actually looking at the data? In order for a business to continually operate at the highest level of service it is important for business executives to have insight into how their systems are performing. Being aware of trends and knowing your performance base lines enables you to recognize potential issues much faster and correct them before they become a serious problem. However, businesses don't always have the bandwidth to continually manage performance services. Tectura can help you maintain your systems performance and provide recommendations when issues are identified.

Tectura offers two distinct performance management services depending on your specific needs:

- **Ongoing performance management:** This service is designed to keep performance running at a certain level. It includes regular monitoring of trends and identifies any potential problem areas when prompted by the toolset. This provides the opportunity to fine tune any negative trends to ensure that the system always remains optimal.
- **One-off performance services:** This service focuses on correcting a specific performance issue. These often include time-critical items. For example, you may need to decrease the amount of time it takes the system to produce a monthly invoice run. In this case, Tectura would use its toolset to implement measures on the system, analyze the results and recommend key changes to enable you to dramatically reduce the amount of time it takes to run the monthly invoices, in some cases from three days down to three seconds.

TECTURA®



### WHY PARTNER WITH TECTURA?

We have the skillset and expertise to support your entire technology environment – from hosting, hardware, and operating systems to integration, application and business processes. In fact, we have invested heavily in building strong consulting teams that has an average of ten years' experience working with business management solutions. What sets us apart, however, is not just our technical expertise, but our deep industry knowledge and global experience. We can support you whether you operate one location or multiple facilities across the world.

Tectura also provides performance management and tuning services directly to Microsoft and collaborates with its Dynamics Tuning Center, establishing a unique relationship by engaging in projects at a global level. The organization works closely with Microsoft in developing a best-of-breed performance management toolset through joint training and development sessions.

### RUN YOUR BUSINESS WITH CONFIDENCE

We can help your organization achieve the desired business goals by enabling you to fine-tune your systems and streamline processes so you can respond faster to your clients' needs. Our performance management services give you confidence that your systems are always running at the optimal level of performance. You can be assured that your systems are continually monitored, so you can focus on running your business.

### ABOUT TECTURA

Tectura is a worldwide provider of business consulting services providing sustainable value through consulting, software and IT implementation. We offer a full spectrum of services ensuring our clients have the best opportunity to address their requirements and achieve optimum business performance.

Why Tectura? We have the best people delivering proven, value-add service offerings on a global scale. Contact us today for more information on how Tectura can help you maximize your IT investment and optimize performance through our health check and other service offerings.

### FOR MORE INFORMATION

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